EMPLOYEE REPORTING PROCESS FOR WORK-RELATED INJURIES







UPDATED REPORTING PROCESS FOR ALL EMPLOYEES

The District will be implementing a new phone number for reporting work-related injuries. Please use the new phone number below for all work-related injuries or illnesses.

- Report all on-the-job injuries or illnesses, whether you go to the doctor or not. Immediately call (Toll-Free)
 1-(844) 752-0415.
- 2. A Registered Nurse will answer your call, initiate the claim and assist with determining the appropriate medical provider.
- **3.** Notify your supervisor immediately. Follow your department procedures.
- **4.** You must submit a <u>work status report</u> to your supervisor after you go to a Medical Provider Network (MPN) Clinic or Physician.
- **5.** After the initial medical appointment, future appointments should be scheduled not to conflict with your work schedule.
- 6. The Workers' Compensation Claims Administrator is TRISTAR Risk Management. For any follow-up information or questions regarding your claim, call **1-(559) 432-1260** to speak with the claims team.
- 7. LIFE- OR LIMB-THREATENING EMERGENCIES:
 - **Call 911** or go to the nearest medical facility. Immediately notify your supervisor. Supervisor or designee will report injury to (Toll-Free) **1-(844) 752-0415**.
- **8.** For **NON-LIFE-THREATENING EMERGENCIES** and **AFTER HOURS CARE**, go to the closest hospital. Follow-up care must be provided by one of the designated providers.

